

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: BROWN, et al.
Application No.: Unassigned
Filed: Herewith
Examiner: W. Thomson (anticipated)
Group Art Unit: 2123 (anticipated)
For: CORRELATING INFORMATION BETWEEN INTERNET AND CALL CENTER ENVIRONMENTS

#3



INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. §1.98(d)

Director of the U.S. Patent and Trademark Office
Washington, D.C. 20231

Sir:

Please consider and make of record pursuant to 37 CFR §1.97-1.98 the information previously cited by or submitted to the Office in the prior application(s) relied on for an earlier filing date under 35 USC §120.

The following listing(s) of such information are attached here (check as appropriate):

- ☒ a. Form(s) PTO 892 listing information cited by the Office.
☒ b. Form(s) PTO 1449 or FB-A820 listing information cited to the Office.

The prior application is identified in the application papers and in the enclosed listing. Consideration and citation of the references are respectfully solicited.

Respectfully submitted,
KENYON & KENYON

Date: 11/28/01

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